

Nov
2021

VANCE INSIGHTS NEWS & STORIES



Our President's Message



Dear HMC Residents,
The Tenant Satisfaction Survey has just been launched and hopefully by now you have received your email with a link to the survey. This survey is very important and the questions are crafted to help us understand areas of opportunity to improve your living experience while also gaining feedback on the areas you are enjoying so we can invest more focus on those.

Our commitment to 5-Star Service is rooted in our belief that our residents deserve our very best. You are our priority, and our purpose. I respectfully request you to complete your survey, it will take less than five minutes. Your feedback is valued.

On November 11th we will honor our many veteran residents who unselfishly answered the call and served our great nation in the name of duty, honor, and country. We could not be more grateful or proud of their sacrifices. I also want to wish you and your family a Thanksgiving filled with gratitude and peace. As always, thank you for allowing us to serve you.

Bryan Stann
CEO/President
Hunt Military Communities

Tenant Satisfaction Survey is Happening Now:

The survey has been sent from Airforcehousingurvey@celassociates.com. Share your thoughts and feedback on how we are able to help create exceptional living experiences for you and your family! If you did not receive a survey link, you can contact the above email address to receive a new survey link and passcode.

Upcoming Contest:

Pet of the month: Starts Nov 8th and ends Nov 14th, put your pet's photo on the comment of the contest post on the Vance Family Housing page, winner will be announced Nov 15th.

DIY Hand Turkey Contest - Starts Nov 15th and ends 21st. Have your child/children make a hand made turkey craft or drawing out of paper and post it to the comment of the contest post on Vance Family Housing page, winner will be announced Nov 22nd.

Upcoming Event:

Holiday Cards for our Troops- Starting Nov 5th, we will have a box in the office that you can put your cards in for our deployed Troops. Cards will be mailed out December 1st.

Important Reminders:

Offices will be closed to observe Thanksgiving Holiday on November 25th, 2021. Tuesday's are trash pickup days. Thursday's are Pest Control Day's.

Past Events:

Big thank you to Hunt Housing Team for Delivering candy to the residents!

Dates to Remember:

November 04 - National Men Make Dinner Day
November 10 - Marines Birthday
November 11th - Veteran's Day
November 25 - Thanksgiving Day

Halloween Has Come and Gone:

Please discard all pumpkins/jack o lanterns that were from Halloween.

Decorations:

Per Resident Guidelines, lights and decorations for Christmas are allowed but may not be put up before Thanksgiving and must removed no later than January 10th. Outside lights are to be turned off no later than midnight.

OFFICE STAFF

Joe Sharp - Community Director
Sally Eveland - Community
Tanya Prochaska - Resident
Service Specialist

MAINTENANCE STAFF

Josh Lively - Maintenance Director
Travis Williams - Maintenance
Supervisor Cory Sellers - Maintenance
Technician



HuntMilitaryCommunities.com





IS GOING “PAY” PERLESS!

The Safe, Secure, and Seamless way to make payments.

HMC is now accepting online payment options only. Residents may utilize the following online payment services:

Hunt Resident App  • **Hunt Resident Portal** • **WIPS Walk In Payment System**

Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App** 



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.