

Dec  
2021

# VANCE INSIGHTS NEWS & STORIES



## Our President's Message



Dear Residents,

Our team has taken time to reflect on all that has occurred in 2021. Although this past year was still not back to normal, we did take time to step back and assess ways we can better serve our residents. This past year we provided many programs to serve our families with children such as Hunt Little Heroes, Operation Homefront's Back to Backpack Brigade, and our Patriot essay and video contest. We also conducted a food drive to help our military families and local community who may be addressing food insecurity concerns. These are just a few of the many programs, contests, and support services we were honored to provide our residents. Most importantly, we listened to your feedback from the CEL and Satisfacts surveys and took time to address areas you expressed as needing additional attention. We have prioritized several areas of our company to improve our service delivery and operating processes to create a better resident experience for your families.

I sincerely wish you and your family happiness, good health, and time together with the ones you love most during the holidays. Thank you for your service and sacrifice for our great nation. We are grateful for you.

All the best,

Bryan Stann

Bryan Stann  
CEO/President  
Hunt Military Communities

## Tenant Satisfaction Survey is Happening Now:

The survey has been sent from [Airforcehousingurvey@celassociates.com](mailto:Airforcehousingurvey@celassociates.com). Share your thoughts and feedback on how we are able to help create exceptional living experiences for you and your family! If you did not receive a survey link, you can contact the above email address to receive a new survey link and passcode.

## Upcoming Contest:

**Pet of the month:** Starts Dec 2nd and ends Dec 9th, put your pet's photo on the comment of the contest post on the Vance Family Housing page, winner will be announced Dec 10th.

**Holiday Decorating contest :** Starts Dec 10th and ends Dec 16th, decorate your yard and add upload photo on the Vance Family Housing page, winners will be announced Dec 17th, to win a \$25. gift card. nounced Dec 10th.

## Important Reminders:

Offices will be closed to observe Christmas Eve on Dec 24th, 2021. Tuesday's are trash pickup days. Thursday's are Pest Control Day's.

## Past Events:

Big thank you to Hunt Housing Team for All the hard work thru Resident Gratitude Week, We are thankful for our residents!

## Dates to Remember:

December 1 - Civil Air Patrol Birthday  
December 7 - National Pearl Harbor Remembrance  
December 13th - National Guard's Birthday  
December 24th - Christmas Eve  
December 25th - Christmas Day  
December 31st - New Year's Eve

## Decorations:

Per Resident Guidelines, lights and decorations for Christmas are allowed but may not be put up before Thanksgiving and must removed no later than January 10th. Outside lights are to be turned off no later than midnight.

### OFFICE STAFF

Joe Sharp - Community Director  
Sally Eveland - Community  
Tanya Prochaska- Resident  
Service Specialist

### MAINTENANCE STAFF

Josh Lively - Maintenance Director  
Travis Williams - Maintenance  
Supervisor Cory Sellers - Maintenance  
Technician



[HuntMilitaryCommunities.com](https://www.HuntMilitaryCommunities.com)





# IS GOING “PAY” PERLESS!

The Safe, Secure, and Seamless way to make payments.

HMC is now accepting online payment options only. Residents may utilize the following online payment services:

**Hunt Resident App**  • **Hunt Resident Portal** • **WIPS Walk In Payment System**

## Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App** 



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.