

October 2019

# VANCE FAMILY HOUSING NEWS & STORIES



**Last Month's Events** Aviation Day was so much fun! We thank everyone who came and are already looking forward to doing it again next year!

## Our President's Message



We are coming up on CEL season, and I want to encourage all of our residents to participate and here's why...

The annual CEL Survey is an important instrument for Hunt to understand what we are doing well and what we need to work to improve. The CEL survey is available to all military housing residents throughout the country. It is controlled and administered by an independent, third-party who reports the results simultaneously to us and the Department of Defense. Across the Hunt portfolio of communities, we have an average of over 50% of our residents who respond. This response rate is statistically high, but we want to continue to encourage our residents to respond in as large numbers as possible, so we get an accurate view of what is occurring within the communities.

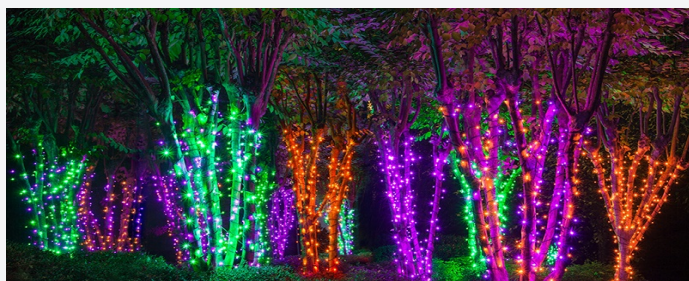
Our goal is 100% satisfaction. When we fall short, we want to know so we can fix any problems before they become bigger issues. We also want to know which of our communities have high satisfaction rates so we can share best practices.

We want to hear from you, and this is one of several tools we use to facilitate that. I look forward to what you have to say.

John Ehle  
President  
Hunt Military Communities

## Seasonal Updates

Decorative lighting for holidays is authorized but cannot be put up earlier than one month prior to the occasion and must be removed no later than one week after the occasion. All outside lights are to be turned off no later than midnight. Running electric cords through windows and doors or across heating and air systems is prohibited. The use of staples, nails, screws or other mechanical fasteners to attach decorations to homes is prohibited.



## Maintenance

We currently do Annual and Quarterly Preventative Maintenance once a week on Fridays. You are alerted only via email as to when your house is scheduled. Please make sure to call to change your appointment as we give 48 hour notice and will enter the home unless told otherwise. Please make sure all pets are contained on that day. Please do not flush: diapers and baby wipes, napkins and flush-able napkins and personal hygiene products.

## Resident Reps

We are currently looking for resident representatives. **If you are selected for resident representative, you get \$50 off rent for your 1st month as a representative**

## Landscaping

Landscaping is currently working on trimming back trees and fertilizing the grounds.

## Thank You!

Thank you to all the residents who have been keeping up with their property and making their lawns look amazing.

### Office Staff

Natalie Pye - Community Director  
Miranda Rikli - Community Supervisor  
Michelle Melekian - Resident Service Specialist  
Shannon Petree - Resident Service Specialist

### Maintenance Staff

Joshua Lively - Maintenance Director  
Wesley Green - Maintenance Tech  
Travis Williams - Maintenance Tech  
Kevin Green - Maintenance Tech

### Office Phone Number

580-234-0498

## SAVE THE DATES

### October

October 1 - CEL Survey Launches  
October 19 - Yard Sale  
October 31 - Halloween Party



HuntMilitaryCommunities.com



# October

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 CEL Survey Launches and International Coffee Day	2	3	4 National Golf Day	5
6 Mad Hatter Day	7	8	9 Fire Prevention Day	10	11	12 National Gumbo Day
13	14 Spiderman Day	15	16 Bosses Day	17	18	19 Housing Yard Sale
20 Intl Chefs Day	21	22 Make a Dog's Day Day	23	24	25 Frankenstein Friday	26
27	28 National Chocolate Day	29	30	31 Halloween Party		

## Calendar Events

**October 1st** - CEL Survey gets sent out to the primary email address

**October 19** - Housing Yard Sale

**October 31** - Halloween Party